

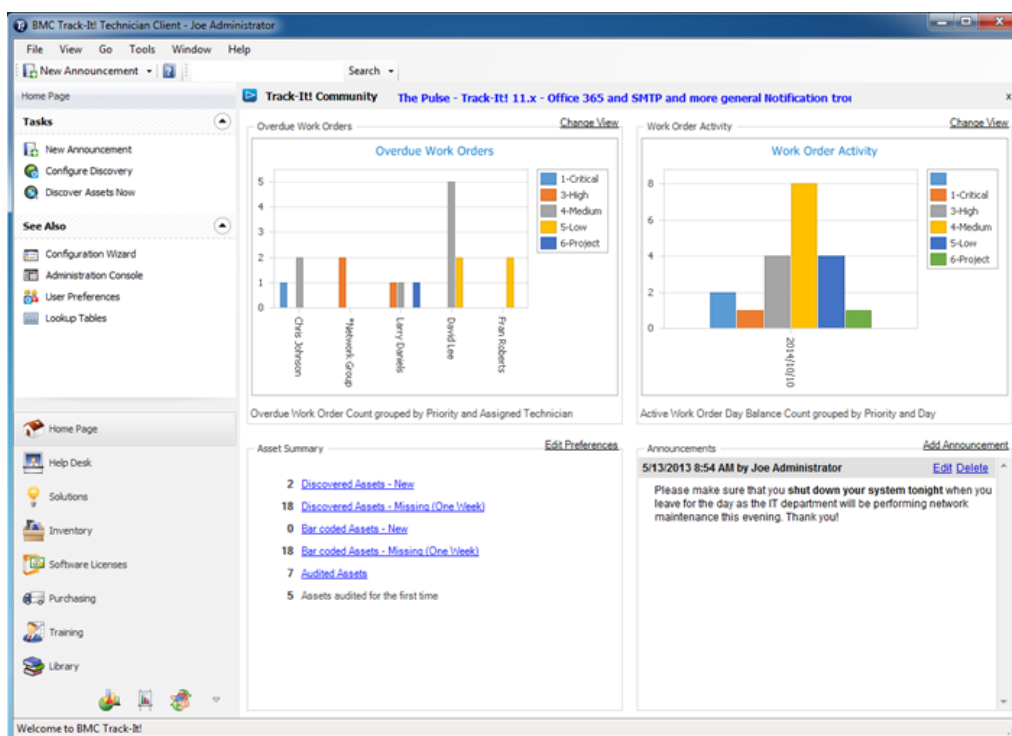


New benefits in Track-It! 11.4

Track-It! 11.4 continues to improve its industry-leading position as the IT help desk and asset management solution for small-to-medium-sized businesses.

Change Management Improvements

- » To save time, Change Requests can now be approved via email
- » Change approvers can also request more information about Change Requests via email



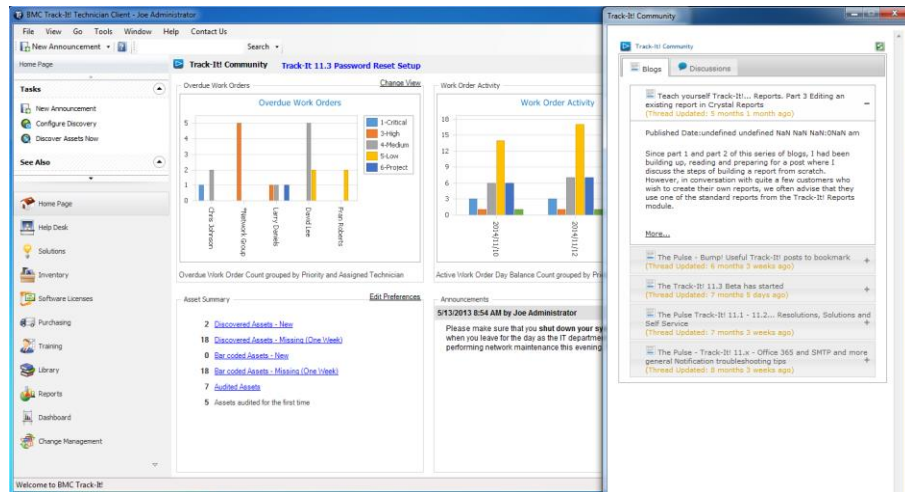
Refreshed User Interface in Track-It! 11.4

Self Service Improvements

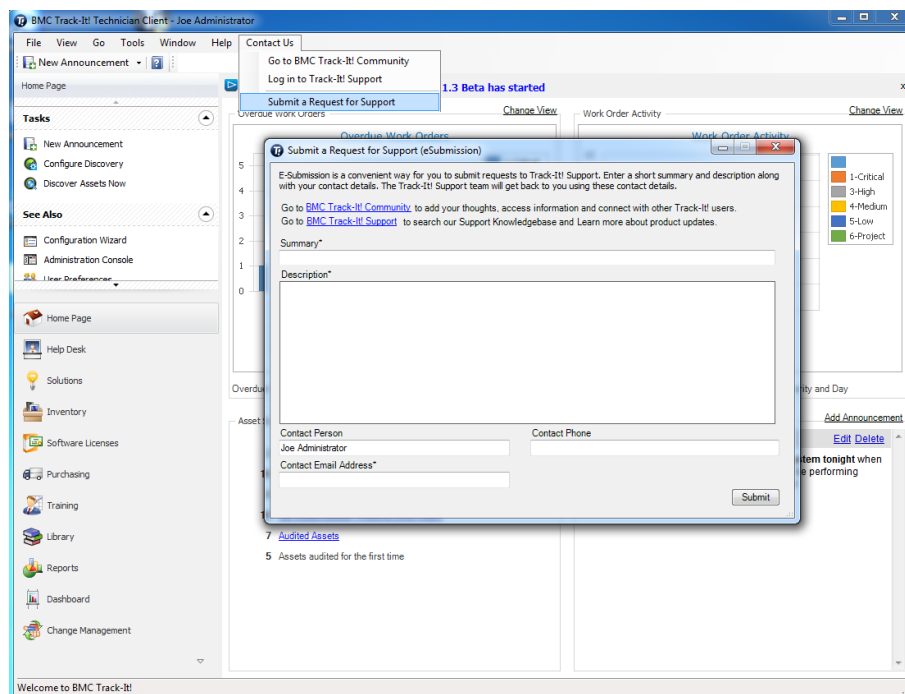
- » Customize the self-service experience for your users by configuring which sections or fields they can see
- » Customize whether or not users can see the Password Reset link in Self-Service
- » Password Reset button for users login screens can now be silently installed and uninstalled via a login script or group policy

Administrative & usability improvements

- » E-mail notes can now be customized to contain all types of notes from a work order sorted in Chronological order
- » Quickly access work orders in Track-It! Web via direct URL links in e-mail Notifications
- » Collaborate with other Track-It! users to learn best practices or get questions answered by accessing the Track-It! Community



- » Have a question? Contact technical support quickly and easily by using the Contact Us link to submit a question directly to the Track-It! support team



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For More Information

To learn more about Track-It!, please visit <http://www.trackit.com/>